

# Quality Policy



aims to design, manufacture, test and certify quality valves that meet the specific needs and expectations of customers, thus aiming to expand its markets, as well as consolidate its position in existing ones.

Through this Policy, Top Management defines its general guidelines and strategic objectives

## ORGANIZATION'S OBJECTIVES AND GUIDELINES

- Adopt and maintain a Quality Management System based on ISO 9001 and API Q1 standards, which allows you to understand and structure company operations in related and interacting processes in order to achieve the expected results in an effective and efficient manner;
- Constant commitment to satisfying the applicable regulatory requirements and pursuing continuous improvement of the effectiveness of the Quality Management System, monitoring it, carrying out checks to introduce corrective actions aimed at removing any non-conformities and planning actions aimed at addressing risks and opportunities;
- Satisfy specific customer requirements, respecting delivery times and contractual requirements, and guaranteeing excellent quality standards;
- Instill trust, motivation and satisfaction in the Interested Parties, in particular in Employees, Customers and Suppliers, establishing a peaceful working climate for a profitable and lasting collaboration, and sharing resources and skills in order to pursue common objectives, to provide high-performance products and services;
- Ensure the availability of resources (human, financial and productive), information and skills to make its offer of products and services competitive, professional and flexible, in full compliance with strategic positioning and long-term profitability;
- Ensure the availability of the resources, information and skills necessary for the effective implementation of the Quality Management System and for the operation and control of its processes, also in terms of health and safety at work and environmental matters;
- Involve all staff and make them increasingly aware of the relevance and importance of their activities and how these contribute to the achievement of quality objectives, promoting shared values and correct behavioral models aimed at reducing the risks related to their work;
- Identify the causes of non-compliance, ensuring rapid, effective and decisive responses;
- Identify the causes of non-conformance, ensuring quick, effective and decisive responses;
- Promote the research for inefficiencies, inviting personnel to report them and propose actions to solve them.



The General Management, the Management Representative and the Department Managers must implement and diffuse commitments and guidelines listed above and develop activities to achieve organization objectives, compliance with applicable requirements and continuous improvement of the effectiveness of the Management System for Quality.

THE ACHIEVEMENT OF OBJECTIVES AND GUIDELINES EXPOSED IS POSSIBLE ONLY THROUGH THE COMMITMENT OF ALL PERSONNEL.

This Policy is made available to all internal interested parties (through display on the noticeboard and related training of Energy Valves staff) and external (upon request to Suppliers, Customers, etc.).

Brivio (LC), 07/02/2024

  
General Management  
(Stefano Brambilla)